

#### EC UNDP INTERNATIONAL IDEA CIDA, EISA

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Technological Innovation in the Electoral Process Voter Registration: Case Study - Zambia

By

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ELECTORAL COMMISSION OF ZAMBIA

## Zambia



- Population 12 million
- Gained Independence 1964
- 9 Provinces, 150 Constituencies, 1422 Wards, 6456 Polling Districts
- 3<sup>rd</sup> Republic (1991)
  - Elections conducted under the Office of the Vice President
  - Independent EMB (ECZ) established - 1996
  - ECZ conducted three Elections since establishment – 1996, 2001, and 2006.
  - Electoral System FPTP





## Voter Registration - Background

1964 – 2001: Periodic Voters Register

 2001: Law enacted for ECZ to maintain a Permanent Voters Register

• 2004: New Commission appointed



## Voter Registration - Background

Consultations with stakeholders
Key features of proposed new solution:
Immediate issuance of voter card.
Both the Voters' Cards and the Register to bear voters' portraits.
Strict registration duplicate checks (Biometric).
International Public Tender



## Voter Registration Background

Legal Requirements for Applicants

Citizen of Zambia

National Registration Card (NRC)

Attained the age of 18 years

• Register in constituency of choice



# The Solution

Field Voter Registration exercise: 31<sup>st</sup> Oct – 31<sup>st</sup> Dec 2005 Registration Conducted – at 6, 456 centers (same time) 4.1m Applications – (Projected 5.5m) Based on Optical Mark Recognition (OMR) technology Field Registration kit: Voter Reg. Application forms – 3 part form (Part A, OMR, Voter Card) Polaroid Camera & Film Accessories – Lamination Pouches, Photo Cutters, Photo fix, Pencils, Erasers, Pens, Ink pads Automated Fingerprint Identification System (AFIS) – for Duplicate checks

#### VOTER REGISTRATION SIMULATION VIDEO





## The Solution - DATA CAPTURE & PROCESSING

#### SCANNING



Data & Images extracted

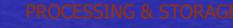
Database

•Images – File Sys



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#### EXCEPTION & DUPLICATI HANDLING





## The Solution – THE REGISTER



### 3.9m Electors on the Final Voters Register

Registration Centre: 00308007 KAYEZI

00491438	00491419	00491410	00491440	00491429	00491426
Adult	04/01/1982	Adult	Adult	07/06/1975	Adult
Female	Male	Female	Female	Female	Male
0104004/67/1	0115354/58/1	0457857/52/1	0367299/52/1	0103411/58/1	0192834/11/1
ADILINA TEMBO	ALICK MW AZA	ALINESS PHIRI	BETINA BANDA	BRIDGET ZULU	DAMA MWALE
00491407	00491431	00491422	00491406	00491442	00491425
Adult	27/04/1970	02/07/1985	Aduit	Adult	01/01/1970
Female	Female	Female	Male	Female	Female
0423840/52/1	0388573/52/1	0110302/58/1	0200340/52/1	0307292/52/1	0369736/52/1
DOLASE ZIMBA	DOREEN SAKALA	DORIKA ZIMBA	ELIAS ZULU	ELIZA PHIRI	FELE MWANZA
00491404	00491433	00491432	00491448	00491427	00491417
10/06/1978	14/09/1979	Aduit	Aduit	13/07/1988	Aduit
Female	Female	Female	Male	Female	Male
0461595/52/1	0489885/52/1	0174569/76/1	0366655/52/1	0100244/58/1	0423833/52/1
GREDITH DAKA	GREDYS BANDA	IRED ZULU	JOHN MAKUKULA	JOYCE LUNGU	KAWEZYE PHIRI
00491430	00491414	00491420	00491436	00491401	00491405
08/08/1964	11/09/1979	Aduit	14/06/1980	02/03/1943	07/08/1969
Female	Female	Female	Female	Female	Male
0240245/61/1	0463818/52/1	0366884/52/1	0110225/53/1	0101468/52/1	0409640/52/1
LINESS BWALYA	LISTA SAKALA	LIVINESS NKHOMA	LUTE NKHOMA	MADILESI NKHOMA	MAPITANO MAWERE
00491441	00491428	00491415	00491447	00491449	00491423
24/08/1954	Adult	10/10/1936	Aduit	15/03/1976	07/01/1985
Female	Female	Female	Male	Male	Female



# The Solution

4.1m Applications
3.9m Registered Voters
0.2m Rejected Applications
Cost of Voter Reg/ App ≈ USD \$5
Increased stakeholder confidence in Voters Roll and electoral process

#### POSITIVES

- Best fit at low cost. Registration in 6456 PDs countrywide
- Cost of Registration/voter ≈ USD \$5/Applicant
- Ease of operation Registration Kits
- Easy Accessibility of Registration Centre Go out into the communities
- Increased number of voters because voter card was issued upon registration
- Reduction in number of visits to the registration centre



#### POSITIVES

Public Acceptance
Increased Accessibility of the Voters Register
Wider Coverage
Quicker to compile
Better planning for logistics of election materials



# The Challenges

Register maintenance – Amendments/Updates
Quality of Civil Register
Technology – Polaroid Cameras discontinued
Issuance of Card on Registration – Provisional card
Time constraints – Voter Reg, Training

#### Lessons Learnt



- Implementation of ICTs in the electoral process should have a strategic focus on the electoral cycle
- Voter registration should be conducted well before the elections
- Technical requirements specifications are cardinal when implementing/sourcing voter registration solutions
- EMB Data is a subset of the Civil Register.
   Establish a relationship DNR. Computerise DNR.
   Computerised DNR system would improve the management of the voters register
- Public Awareness Massive campaign before and during Voter Registration



## Future Plans

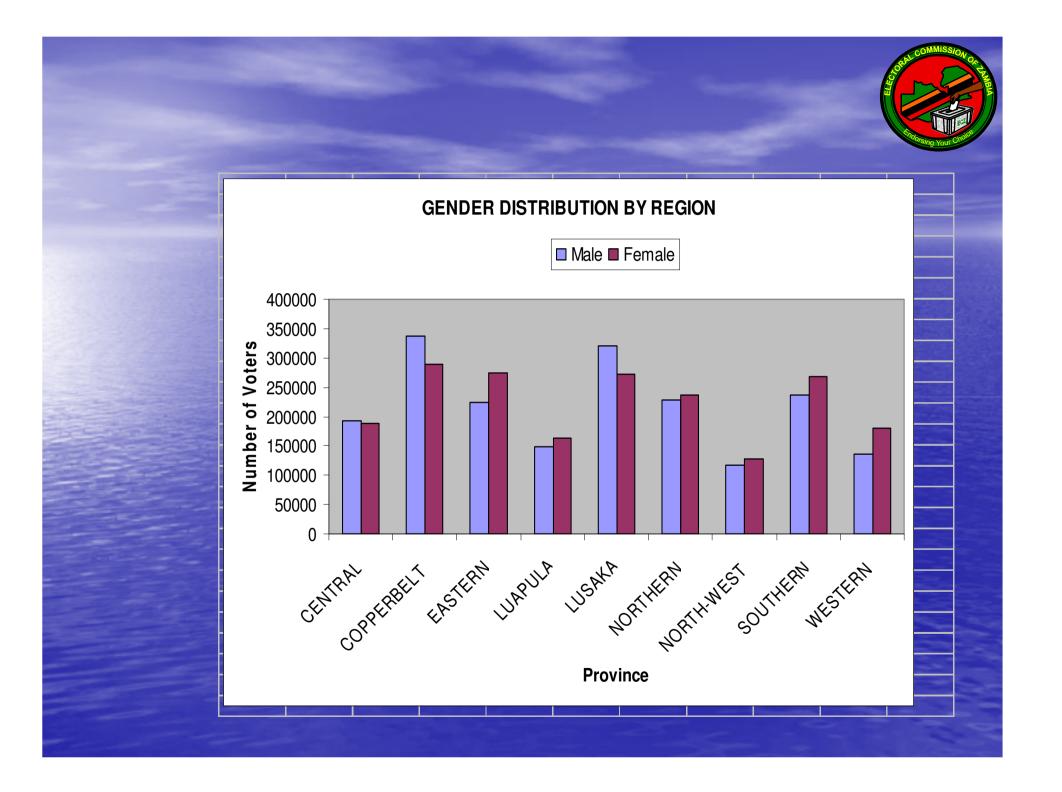
Permanent Voters Register
Exploit Synergies with Civil Register
Enhance quality assurance
Digital solution for Portrait capture and transmission
Integration of Electoral Information

Management System with the Geographical Information System (GIS)



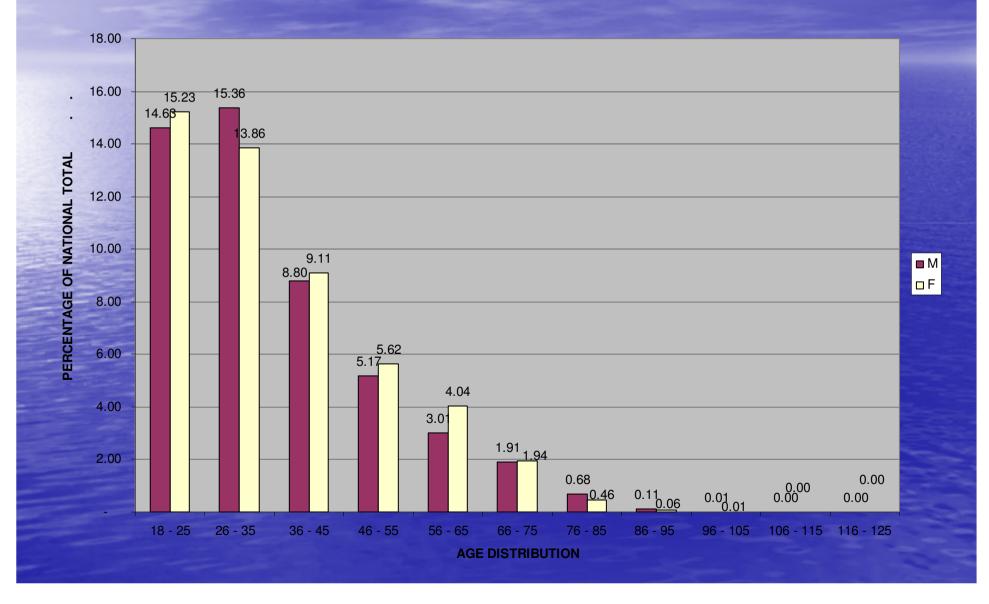
#### **VOTER REGISTRATION STATISTICS**

# Gender Distribution by RegionAge Distribution





#### 2006 REGISTERED VOTERS - DISTRIBUTION BY AGE





### IN CONCLUSION .....

## A CREDIBLE VOTERS REGISTER FOSTERS THE PROCESS OF DEEPENING A COUNTRY'S DEMOCRACY

