

## **Provision of Services**

### Karen Hong PSO/SAT - ELECTION

UNDP - Procurement Support Office Copenhagen, 29-31 October 2008



## **OBJECTIVE**

- To understand how services could be delivered within UNDP
- To explore how and when LTAs for services could be a useful tool in programme implementation

UNDP - Procurement Support Office Copenhagen, 29-31 October 2008



## Under UNDP, the provision of services could be fulfilled via:

- •Programme and project management framework
- Procurement framework

## The provision of services via Programme and Project Management Framework



Harmonized operational modalities	Non-harmonized operational modalities
<ul> <li>Government plays its role via the Country Programme Action Plan</li> <li>Projects are usually nationally executed</li> <li>Implementing Partners         <ul> <li>Government agencies</li> <li>UN Agencies</li> <li>NGO</li> <li>UNDP itself</li> </ul> </li> </ul>	Executing Entity  a) Government agencies b) UN Agencies c) NGO d) UNDP itself  Responsible for overall <i>management</i> of specific programme activities
Responsible for the ownership of the programme activities.  Vetting/Review: Done via Project Appraisal Committee (PAC)	Implementing Entity Responsible for the procurement and delivery of UNDP programme activity inputs  Vetting/Review: Done via Project Appraisal Committee (PAC)
Micro-Capital Grant	

## The provision of services via Programme and Project Management Framework



#### **Micro-Capital Grant**

#### What?

The financial assistance provided to an intermediary which includes NGO, CSO or CBO in an amount not exceeding \$150,000 for each individual grant. The NGO, CSO or CBO acts as a Grantee

#### Why?

To finance a proposal from NGO, CSO or CBO.

#### How?

- The general parameters and selection criteria are set by UNDP
- •The grant projects are designed by the NGO, CSO or CBO based on their ideas, needs and capacity.
- •Competitive bidding in the conventional sense does not apply. A steering/selection committee is established to select grants on a competitive basis emphasizing innovative ideas, new approaches, sustainability, impact, feasibility and cost.
- Memorandum of Understanding is signed to bind the relationship

## The provision of services via Procurement Framework



Harmonized operational modalities	Non-harmonized operational modalities
Responsible Parties - A procurement activity - The implementing partner selects the responsible partner to carry out the provision of goods and services to support the implementation of UNDP programme via a competitive process	Suppliers/Contractors - A procurement activity - The Implementing Entity selects the supplier/contractor to carry out the provision of goods and services to support the implementation of UNDP programme via a competitive process

#### Vetting/Review:

- If UNDP is implementing, done via Contracts, Asset and Procurement Committee (CAP)
- If other entities, the procurement rules of the contracting agency

Contract for professional services is signed to bind the relationship

### **Procurement within an Electoral Cycle**

#### **STEP 2: HOW?** - Focus on what is core

U N D P

## STRATEGIC

#### **PARTNERS**

#### **Access Expertise**

Access best practice and skills
Flexible based upon needs
Pay as you use
Reduce fixed cost of UNDP
Consistent approach
Provides quality assurance

**UNDP** 

#### Core to UNDP

Allows UNDP to focus efforts
Improve service delivery
Utilise specialist skills and expertise
Strengthen comparative advantage

GOVERNMENT SYSTEMS



**OUTSOURCED** 

### Work with UN agencies

Increase government capacity
Develops local ownership
Allow exit strategy
Reduce cost to UNDP

Core to their mandate
Utilise skills and expertise
Increase joint working
Retain 'not for profit' benefits
Provides international coverage
Reduce fixed cost to UNDP

LIMITED EXPERTISE

**WITH EXPERTISE** 

# SUPPORTING

### In the pipeline - Long Term Agreements for Services

#### What?

LTAs covering the provision of common services in an Elections Projects:



- 1. Civic information, awareness and education
- 2. Voter Information, Awareness and Education
- 3. Media capacity building
- 4. Voter Registration Exercise
- 5. Voting Exercise
- 6. Domestic observation programs
- 7. Capacity-development for key stakeholders
- 8. Biometric solution software dev
- 9. Recycling services

## In the pipeline - Long Term Agreements for Services



### Why?

Tool for UNDP Country Offices to increase procurement efficiency by cutting down the administrative time and resources required to conduct repetitive tender exercises

#### How?

- •The LTA service providers have been 'pre-qualified' and selected via a formal competition or via natural partner selections
- •LTAs form a framework to engage
  - •Procurement process is simplified by requesting the LTA providers for a proposal to meet the Terms of Requirement
- •The LTA service providers shall charge a pre-determined management fee for the services on top of actual cost of services

## In the pipeline - Long Term Agreements for Services

## When? Proposed time line –





#### References:

- 1. UNDP and CSO:
  - http://webdev.undp.org/csotoolkit/section\_three/en/
- 2. Programme and Operations Policies and Procedures:

http://content.undp.org/go/userguide/results/ppmoverview/implementing-partner/?lang=en#top





**Thank You**